

On-Time Shipping Guarantee Form



Thank you for purchasing from Sport Compact Only. If your order was not shipped by the guaranteed shipping date listed in your order confirmation email, please fill in this form COMPLETELY, sign it, and FAX it to us at **1-602-454-9452** no later than 30 days after your guaranteed shipping date. Please allow approximately four weeks for processing.

**PLEASE PRINT LEGIBLY. WE CANNOT PROCESS
YOUR REQUEST IF WE CANNOT READ YOUR WRITING!**

Your Order Information

Full Name:

Mailing Address:

City: **State:**

Zip Code:

Daytime Phone:

Email Address*:

SCO Order #:

* Email address is required for confirmation of credit eligibility. Your \$25 store credit will be assigned to your account.

By signing this On-Time Shipping Guarantee Form, you agree to the following:

1. Sport Compact Only will investigate your order's shipping history and make a determination of eligibility based upon tracking information provided by the shipment carrier
2. If your request is approved, Sport Compact Only will issue a store credit to your account good for \$25.00 off a future order at Sport Compact Only
3. Store credits expire one year from the date of issue and may not be combined with any other discounts, coupons, or offers
4. Store credits are not transferable
5. Store credits have no cash value
6. Only one store credit will be issued per order

Signature: _____ Date: _____

| For Sport Compact Only Internal Use Only | | | | | | ECOMM | CUST SVC |
|--|-------------------------|----------------------|------------------|-------------|---------------|---------------------|-------------------|
| CUSTOMER SERVICE | | | | | | | |
| Order Date | Confirmation Email Date | Guaranteed Ship Date | Actual Ship Date | Approved By | Approval Date | Credit Applied Date | Cust Contact Date |
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